



Dear Northeast Seminars Family,

As a valued customer of Northeast Seminars' family, we wanted to share our update on what we are doing as team members to combat the Coronavirus (COVID-19) pandemic for our in-person events as well as our digital online platform. We take the health and safety of our team members, partners, providers, and you very seriously. We have a unique opportunity and responsibility during these times to make a difference. These are some updates and steps we are taking:

**Live events**

With all of our thoughts on the COVID-19 pandemic, and the ever-changing landscape of our daily lives, we are dedicated to keeping you informed and up-to-date with information regarding our course offerings. With the best interest of public health and safety in mind, and adhering to the CDC and WHO guidelines, we are postponing all of our classes through August.

If you are currently scheduled for a course within this time frame, please keep an eye on your email and we will communicate with you directly, as we work diligently to reschedule as many of our upcoming course offerings as possible.

If you are unsure if you are able to attend our rescheduled dates you may transfer the dollar amount that you have already allocated towards one of our programs for: a) online training from the safety of your home or office; b) transfer to another course or location at a later date; or c) use the funds as a full credit that does not expire until you decide to apply it. Please note that any refund requests will be taken and processed 90-days after the rescheduled course dates have been posted.

[Online Programs](#) - (Please check-out one of our free introductory modules below)

[Companion Animal Pain Management Certificate Program](#)

[Nutrition Case Management Program](#)

[Osteoarthritis Case Manager Certificate Program](#)

We are stronger together.

We are prepared to navigate through these challenging times with you.

Thank you for your trust in Northeast Seminars.

Be present, be still, breathe and stay well!

In good health,

Robert Rossetti, CEO

Northeast Seminars Team

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